



T E N N E S S E E
 ...creating a better quality of life

MURFREESBORO WATER RESOURCES DEPARTMENT
Residential Service Request

Besides visiting the office to establish service, you can fax this completed form along with a clear copy of your **valid driver's license** to 615-907-2254 or mail it to P.O. Box 897, Murfreesboro, TN 37133-0897. Please allow up to 24-hours for requests to be processed once received. You will receive an email confirmation once your request has been processed.

Legal Name (As listed on driver's license) (Accounts can only have one name)	
Social Security Number	
Service Address	
Mailing Address (If different from service address)	
Email Address	
Contact Phone Number	
Desired date for service to begin	
Number of occupants	
Spouse/Roommate Name(s)	
Enroll in Automatic Payment Program	I authorize MWRD to draft my bill monthly from my bank account. Please allow 30 days for the draft to begin. Bills will be noted as "Bank Draft". Please include voided check and sign here:
Enroll in Help to Others Program?	If Yes, add ___\$1 ___\$2 ___\$5 ___\$10 \$___Other to monthly bills. Signature/Date is required here:
Remarks / Notes	

There is no deposit required; however, there is a **\$40 non-refundable service fee** for all new or transfer of service requests. This fee will be displayed on your first bill, but can be paid prior to that date. Your liability for service at this address will continue to incur while the account is in non-payment management status, independent of water usage, until the account is terminated indicated by Final Bill. **Please contact our office to provide that date and a forwarding address for final bill delivery.**

LINK is a web based customer service tool giving customer's access to their usage, bills and allows payments 365 days a year 24 hours a day. Enroll after receiving your first bill. Consider submitting a TN Open Records Data Authorization Release Form for people you want to have detailed account information. Visit www.murfreesborotn.gov/mwrd for additional important customer information, forms, programs and tools.

Signature	
Print Name	

Murfreesboro Water Resources Department
 300 NW Broad Street
 Murfreesboro, TN 37130
 615-848-3209 (Office & IVR)
www.murfreesborotn.gov/mwrd