



## NEWS RELEASE

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PUBLIC INFORMATION

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## **Mayor McFarland recognizes latest STARS Award winners during Council meeting, Sept. 30**

**FOR IMMEDIATE RELEASE:** Sept. 30, 2021

**MURFREESBORO, Tenn.** – Murfreesboro IT Network Administrator Bobby Leathers and Parks and Recreation Groundskeepers Beau Smith and Matthew Miles were honored Sept. 30, 2021, as the latest STARS award recipients for July and August. Mayor Shane McFarland recognized the three City employees before the regular City Council meeting.

The following description by an employee nominated Beau Smith and Matthew Miles on July 8, 2021 for the STARS award:

“On Monday, August 2, 2021, Bobby Damron was riding his bike on the Greenway when he had a wreck. It was later found out that the wreck fractured his hip, disabling his ability to walk. Shortly after his wreck, Beau Smith and Matthew Miles, both Groundskeepers for the Murfreesboro Parks and Recreation Department, found Mr. Damron while performing routine maintenance on the Greenway. Recognizing his need for help, they immediately stopped what they were doing and assisted Mr. Damron into a utility vehicle, along with his wrecked bike, and drove him to a nearby trailhead to meet Mr. Damron’s son. Mr. Damron said, ‘As it turned out, I had a fractured hip and had surgery the next day to repair the fracture. I am at home now and doing well because your employees took the time to help someone in need.’”

Beau Smith was hired as a part-time Groundskeeper on June 21, 2020. Matthew Miles was hired as a part-time Groundskeeper on March 8, 2020.

The following description by an employee nominated Bobby Leathers on July 1, 2021, for the STARS award:

“Bobby is always helpful with my IT problems, but he went above and beyond with my most recent issue. I was on a recorded Zoom meeting Tuesday afternoon with valuable information I needed right away. When I got the file from the meeting’s host, there was no content. Bobby took a look and realized it was just a shortcut. He did some research and found that Zoom automatically downloads a folder onto the computer the meeting host is using. He emailed the

information to me to forward to the meeting host who was able to find the subfolder, sent it to Bobby to open in Dropbox, and then save on my desktop. Now I'm able to view it as many times as I need to, pausing to take notes and screenshots, to complete my tasks. I'm grateful for his expertise, patience, and work ethic."

Bobby Leathers was hired in the Information Technology Department on Sept. 28, 2006.

STARS stands for "Succeeding Through Attitudes Reflecting Service Excellence." They're examples of representing the City in a positive light, exhibiting the core values, and creating a better quality of life for citizens.

The STARS Service Excellence program is intended to recognize outstanding employees who embody the city's standards for service excellence and exemplify the city's core service values. The purpose of the STARS award is to recognize and reward those employees who go above and beyond their normal job duties in providing outstanding customer service to internal and external customers.

Congratulations to Beau Smith, Matthew Miles, and Bobby Leathers for being named recipients of the STARS Award for Outstanding Performance.

*For City News online, visit [www.Murfreesborotn.gov](http://www.Murfreesborotn.gov).*

**Photos attached caption: Photo by Jim Davis**

*City employees Beau Smith, Bobby Leathers, Matthew Miles receive STARS Award, Sept. 30, 2021.*

- 1. L/R, Beau Smith, Bobby Leathers, Matthew Miles, STARS Winners, 2021.jpeg.*
- 2. STARS Logo.jpeg.*